Effective 8/31/2026, all outdoor living products such as pergolas, eyebrows, arbors, etc., must have a Sherwin Williams paint color with a light reflective value, LRV, of 56 or higher to maintain the one year paint warranty stated on the official warranty. The customers can still choose a paint color with a lower LRV, but they will have to sign a waiver acknowledging they understand they are voiding their paint warranty. This does not affect the warranty for the fiberglass components only the 1 year finish warranty.

HB&G Building Products Inc. Limited Product Warranties

Your Home or Commercial space says a lot about you, our Best-in-the-Industry Warranty says a lot about us!

HB&G Building Products Inc. warrants to the purchasers of our products to be free from defects in craftsmanship and materials as spelled out below:

Our Limited Product Warranty Terms:

- Warranties are exclusive to the person(s) who own and reside in the home the product is installed.
- Warranties also apply to the Homeowner who purchases a newly constructed residence on which the Product is installed directly from the builder.
- Warranties are not transferable.
- These Warranties are only applicable in the United States and Canada.

Our Limited Product Warranty Terms:

- Our products, when used under the conditions of normal use and are properly installed and maintained in conformance with all of HB&G installation instructions (see QR Code below) as well as all governing building codes.
- HB&G factory-finished products (Pergolas, PermaPost® and Railing) will be free of defects (will not peel, chip or crack) for a period of one year in normal use and are properly installed and maintained in conformance with HB&G installation instructions. This includes Normal weathering such as exposure to sunlight which may cause any finished surface to gradually fade, chalk or accumulate dirt, and/or other Acts of God.

HB&G installation instructions are on our website and are updated as needed, scan the QR code on the left to review the most current versions.

Limitations and conditions not covered:

- Non factory-applied finishes are not covered under this warranty. For claims, original purchasers must look to the warranty of the paint or coating manufacturer for recourse.
- Defects in the foundation, wall or ceiling structure on which HB&G products are installed, which cause failure.
- Installation, delivery and labor costs are NOT covered under this warranty.
- HB&G does not warranty split columns sold direct or by distributors, builders, retailers, suppliers or anyone.

Our Warranty Claim Process:

- With photos and proof of purchase, claims are to be emailed to warranty@hbgcompanies.com.
- If HB&G determines, at its sole discretion, that a product has a manufacturing defect, the repair or replacement of those materials will be the sole remedies.

Limited Time Warranty Periods by Product:

Products	Single Family Residential	Multi Family Commercial
• PermaCast®Plus, PermaCast®Plus or PermaLite® SmartColumn® Columns, RoughSawn®. • Fiberglass Pergola & Outdoor Living Products.	Limited Lifetime	25 Years
• PermaWrap® & PermaSnap™ Columns. • PermaPost®, PermaRailPlus® & Balustrade/Railing/Ceilings.	25 Years	10 Years
• Polyurethane Brackets/ Medallions.	10 Years	10 Years
• Mor-Shade® Canopy & Sail.	5 Years	1 Year
• Wood Columns.	1 Year	1 Year

HB&G products are proudly made in Alabama.

Version: 112024A

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